ATX Networks
1-501 Clements Road West
Ajax, ON L1S 7H4 Canada

Main Tel: (905) 428 6068
Toll Free: (800) 565 7488
Fax: (905) 427 1964
Toll Free Fax: (866) 427 1964

Product Line Reduction Notification - (VersAtivePro Product Line)

December 9, 2016

ATX Networks is announcing a product line reduction notification for its VersAtivePro product line.

Due to certain underlying hardware being taken end-of-life in conjunction with a shift in product strategy, the purpose of this communication is to serve as official notice regarding the start of the product line rationalization process for ATX Networks' VersAtivePro line of transcoders.

The current "Small" and "Medium" VersAtivePro platforms and SKUs are subject to an end-of-life process as outlined in tables 1 and 2 below.

The current "Grande" and "Mondo" VersAtivePro platforms and SKUs will be transitioned to enhanced capacity versions as outlined in tables 1 and 2 below.

Support for RTMP & HLS packaging and publishing within the VersAtivePro product software will be subject to an end-of-life process according to the timelines outlined in table 3 below. Remaining "traditional" transcoding functionality and features will continue to be maintained and supported on the new enhanced capacity "Grande" and "Mondo" platforms.

Support for VersAtivePro "Software Only" SKUs will be subject to an end-of-life process according to the timelines outlined in tables 3 and 4 below.

For customers with active product warranties or service level agreements, technical support and warranty/non-warrant repair will be available as specified in the tables below.

Please contact your ATX Networks sales representative for more details. Limited quantities are available for additional orders of the end-of-life products listed below.

End-of-Life Milestones for VersAtivePro Hardware Platforms

Milestone	Definition	Date
End-of-Life Announcement	Date of communication announcing start of the end-of-life process	Dec 9, 2016
End-of-Sale	Last day on which affected product SKUs in this communication can be purchased	Mar 31, 2017
End-of-Software Maintenance	Last day beyond which FW updates with maintenance and/or bug fixes will no longer be released. After this date ATX will no longer develop, repair, maintain or test the software.	Sep 30, 2017
End-of-Support	Last day beyond which technical support and warranty or non-warranty repair or replacement will no longer be offered.	Mar 31, 2018

Table 1: End-of-Life Milestones for VersAtivePro Hardware Platforms

End-of-Life Products

ATX Part Number	Description	Replacement Product Part Number	Description
VA-SR	Small VersAtivePro, Redundant AC Power Supply	None	-
VA-SRDC	Small VersAtivePro, Redundant DC Power Supply	None	-
VA-MR	Medium VersAtivePro, Redundant AC Power Supply	None	-
VA-MRDC	Medium VersAtivePro, Redundant DC Power Supply	None	-
VA-GR	Grande VersAtivePro, Redundant AC Power Supply	VA-GR/E	VersAtivePro Grande Enhanced, Redundant AC Power Supply
VA-GRDC	Grande VersAtivePro, Redundant DC Power Supply	None	-
VA-MD	VersAtivePro Mondo, Redundant AC Power Supply	VA-MD/E	VersAtivePro Mondo Enhanced, Redundant AC Power Supply
DVTSFP	SFP Output Card	None	-
VA-SDE	Small VersAtivePro, Dolby Enabler	None	-
VA-MDE	Medium VersAtivePro, Dolby Enabler	None	-
VA-GDE	Grande VersAtivePro, Dolby Enabler	VA-GR/E-DE	VersAtivePro Grande Enhanced, Dolby Enabler
VA-MDDE	Mondo VersAtivePro, Dolby Enabler	VA-MD/E-DE	VersAtivePro Mondo Enhanced, Dolby Enabler

Table 2: End-of-Life Products

End-of-Life Milestones for RTMP and HLS Packaging and Publishing Support in VersAtivePro Software and VersAtivePro "Software Only" SKUs

Milestone	Definition	Date
End-of-Life Announcement	Date of communication announcing start of the end-of-life process for RTMP/HLS functionality within product and "Software Only" SKUs	Dec 10, 2016
End-of-Sale	Last day on which new Software Only" SKUs and product SKUs including RTMP/HLS functionality can be purchased	Mar 31, 2017
End-of-Software Maintenance	Last day beyond which updates with maintenance and/or bug fixes for "Software Only" FW versions and FW versions supporting RTMP/HLS functionality will no longer be released. After this date ATX will no longer develop, repair, maintain or test the software versions for "Software Only" SKUs and those supporting RTMP/HLS functionality.	Sep 30, 2017
End-of-Support	Last day beyond which technical support on 'SW Only' FW versions and FW versions including RTMP/HLS functionality will no longer be offered.	Mar 31, 2018

Table 3: End-of-Life Milestones for RTMP/HLS Packaging and Publishing Support in VersAtivePro Software & VersAtivePro "Software Only" SKUs

End-of-Life Software Only Part Numbers

ATX Part Number	Description
VA-AC3	1-channel Audio Encoding/Decoding
VA-AAC	VersAtivePro AAC Encoding (unlimited audio channels)
VA-THD	VersAtivePro 1-channel Transcoding HD
VA-THD-RED	VersAtivePro 1-channel Transcoding HD – Redundant
VA-THDSD	VersAtivePro 1-channel HD to SD Transcoding
VA-THDSD-RED	VersAtivePro 1-channel HD to SD Transcoding – Redundant
VA-TSD	VersAtivePro 1-channel Transcoding SD
VA-TSD-RED	VersAtivePro 1-channel Transcoding SD – Redundant

Table 4: End-of-Life Software Only Part Numbers

ATX Networks would like to thank you in advance for your understanding and continued support.