



## Product Advisory – EOL

**Date:** October 2019  
**Product:** XDS-PRO1Q, XDS-PRO4Q, Digital Media Receivers  
**Reason:** End Of Life (EOL) Notification, End of Support (EOS)

ATX announces End of Support & End-of-Life Notification for its XDS-PROQ series of Digital Media Receiver products. A series of components being declared end of life by the manufacturers, ATX will no longer be able to support repairs of this product beyond the dates shown below. As such the purpose of this communication is to serve as official notice regarding the start of the EOS and EOL process for ATX's XDS-PRO1Q and XDS-PRO4Q series of Digital Media Receiver products.

XDS-PRO digital audio receivers are positioned at radio stations to receive audio broadcasts distributed over satellite or IP (Internet) distribution networks. Both the one- and four-channel systems can receive live content and programs that can be stored for later playout. In addition to copy splitting and targeted advertising, XDS receivers enable spot rotation, program scheduling, audio insertion and digital live recording with playback to delay time-zone feeds

### Product Specific Lifecycle Information

We strive to follow the ATX Product Hardware and Software Lifecycle Support Policy (see last page), in this instance component and supply issues for the XDS\_PRO1Q and XDS-PRO4Q product mandates that general EOS and EOL support intervals be constrained. As such, the table below includes lifecycle milestones with associated dates specific to the product.

### XDS-PROQ Lifecycle Milestones

Milestone	Definition	Date
Manufacture Discontinued (MD) Date	Last day on which affected product SKUs in this communication can be ordered	Immediately
End-of-Support (EOS)	Last day ATX Care technical support or repair or replacement will be offered	December 2019, upon availability of replacement parts

## **Products Included in this Bulletin**

All the following skews: XDS-PRO1Q, XDS-PRO4Q.

## **Alternatives**

The following skews can we used as a one to one backward compatible replacements:

[\*\*XDS-PRO1R\*\*](#)

[\*\*XDS-PRO4R\*\*](#)

[\*\*XDS-PRO1S\*\*](#)

[\*\*XDS-PRO4S\*\*](#)

ATX Networks would like to thank you in advance for your understanding and continued support.

## **Global Services & Support**

### **Contact ATX Networks**

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Tel: 905.428.6068 – press \*1

Toll-Free Fax: 866.YOUR.ATX (866.968.7289) USA & Canada only

Email: [support@atx.com](mailto:support@atx.com)

Web: [www.atx.com](http://www.atx.com)

### **Send Purchase Orders**

Email: [orders@atx.com](mailto:orders@atx.com)

Fax: 905.427.1964, or 866.427.1964

For further technical info or product concerns, please contact:

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