



ReKEY Nano Pro:Idiom® Refresh Device

OPERATION MANUAL



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RE-KEYING CORRUPTED Pro:Idiom® TVS

1. Re-keying Corrupted Pro:Idiom® TVs

- · Capable of streaming key refresh file via configurable agile QAM directly to a TV with a corrupted/lost Pro:Idiom key
- · Compact & light form factor for ease of portability by technicians
- LCD display & pushbutton control for quick & easy configuration
- · RF output port for direct connection to the TV with a coax jumper

Pro:Idiom® KEY RENEWAL PROCESS WITH ReKEY NANO

2. Pro:Idiom® Key Renewal Process with ReKEY Nano

- Determine QAM frequency & MPEG program number mapping of a non-functional Pro:Idiom encryted program on the TV
- Plug-in & power on the ReKEY device, wait for boot up
- Enter the selected program's QAM frequency & program number into the ReKEY device via LCD screen menu
- Tune TV to selected non-functional channel & connect coax-jumper from the ReKEY device RF output port to the TV's RF input port
- · Select "Stream" from the ReKEY device menu
- Wait for color bars & Pro:Idiom logo to appear on TV
- Disconnect ReKEY device & reconnect main RF feed & verify previously non-functional channel is working

SERVICE & SUPPORT

3. Service & Support

3.1 Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to ATX.

TECHNICAL SUPPORT

Tel: 289.204.7800 – press 1

Toll-Free: 866.YOUR.ATX (866.968.7289) USA & Canada only

Email: support@atx.com

SALES ASSISTANCE

Tel: 289.204.7800 – press 2

Toll-Free: 866.YOUR.ATX (866.968.7289) USA & Canada only

Email: insidesales@atx.com

FOR HELP WITH AN EXISTING ORDER

Tel: 289.204.7800 – press 3

Toll-Free: 866.YOUR.ATX (866.968.7289) USA & Canada only

Email: <u>orders@atx.com</u>
Web: <u>www.atx.com</u>

3.2 Warranty Information

All of ATX Networks' products have a 1-year warranty that covers manufacturer's defects or failures.



