



Product Advisory Notice

Date: April 25, 2022
Product: DLX/OCML SW3.3
Reason: End-of-Support (EOS) Notification

ATX announces End-of-Support (EOS) for Software Rev 3.3 (SW 3.3) used in DLX/OCML Communication (COMM) modules.

The new and more robust software release (SW 3.4) for OCML COMM modules -- see SW Release notes [ANW1555](#) from Jan 17, 2022 — is backward compatible with all legacy communication hardware. The upgrade process is described in the user manual ANW1419 and ANW1420.

ATX will not offer support of DLX/OCML units operating SW3.3 beyond April 30, 2023 (one year after issuing this notice).

Lifecycle Milestones

Milestone	Definition	Date
Lifecycle Announcement	Date of communication announcing End-of-Support (EOS)	April 25, 2022
End-of-Support (EOS)	Last day ATX Care technical support will be offered	April 30, 2023

Thank you for your understanding and continued support.

Global Services & Support

Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Toll Free: 866.YOUR.ATX (866.968.7289) USA & Canada only – Select Option 1

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Email: support@atx.com

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As always, please contact your ATX Sales and or support primes for additional information.

ATX would like to thank you in advance for your understanding and continued support.

Purchase Orders

Email: orders@atx.com