



Product Advisory

Date: August 14, 2020
Products: Optical Passives
Reason: Manufacture Discontinue (MD) and End-of-Sale (EoS)

ATX announces the Manufacture Discontinue (MD) and End-of-Sale (EoS) for the Optical Passives within the Compass, LGX and HDM modular optical passive portfolios. This notice follows ATX's announcement earlier this year on the MD of its Analog Optics portfolio and continued further decline in sales of its Optical Passives portfolio. Note that the GigaWave™ MDM family of optical passives for digital applications will continue to be supported.

MSOs are transitioning access infrastructures to a Distributed Access Architecture (DAA) to meet increasing bandwidth demands and achieve operational efficiency. DAA adoption requires the transition from analog optics to digital optics, which are more efficient, offer improved signal performance and enable MSOs to deliver multiple services over a converged infrastructure.

This industry transition has resulted in decreased demand for ATX's portfolio of analog optical passives products in favor of our digital optics products, such as the ATX GigaWave™ multi-wavelength digital optical transport platform.

ATX is continuing to make significant investments to increase our value as a supplier in this market segment. The transition to DAA and the innovation required to deliver 10G services and beyond will require MSOs to evolve and upgrade their outside plant capabilities. ATX is committed to innovating and accelerating the development of cost-effective DOCSIS® 4.0-capable solutions and continues to increase the breadth and depth of its outside plant solution portfolio, such as the following recent innovations (not affected by this notice):

- The recently expanded GigaXtend™ portfolio is the industry's first family of amplifiers, taps and passives designed to deliver immediate cost and performance benefits, as well as position cable operators to seamlessly extend the bandwidth capabilities of their networks to 3GHz and beyond.
- The GigaPass™ QAM-to-IP video engine is designed to pass encrypted video from existing edge QAM equipment through IP-based CCAP video cores or directly to the CIN. The modular, high-density solution enables MSOs to address video encryption licensing and interoperability issues that threaten to delay the transition to a DAA model.

Analog Optical Passives MD and End-of-Sale Milestones

The last day to order the affected product(s) is September 15, 2020.

Note that customers should place orders as early as possible as supply may be limited, and orders will be fulfilled on a first-come, first-served basis. ATX reserves the right to refuse any orders based on material availability. In accordance with industry practices, End-of-Sale orders are Non-Cancellable, Non-Returnable and Non-Reschedulable.

The table below describes the Manufacture Discontinue and End-of-Sale milestones, definitions and dates for the products affected by this announcement.

Milestone	Definition	Date
Manufacture Discontinue Announcement Date	The release date of document announcing the end-of-sale of a product.	August 14, 2020
End-of-Sale Date	The last date to order the product. The product is no longer for sale after this date.	September 15, 2020
Last Ship Date	The last-possible ship date that can be requested. Actual ship date is dependent on lead time.	October 31, 2020

Support

Customers with units under warranty or covered under an active ATX Care SLA will continue to receive support, as depicted in the contract-specific terms held with ATX.

Customers with units no longer under warranty, or covered under an active ATX Care SLA, will be provided the option to purchase an Annual ATX Care SLA to provide ongoing Technical Support and consultancy on our installed base. Hardware Repair for these units no longer under warranty will continue to be handled through the 'Out-of-Warranty' repair process.

Please work with your Sales Representative to discuss the purchase of an Annual SLA.

Products Included in this Bulletin

Products and Product Families affected by this notice include:

Compass™ Modules

ATX Part Number	Description
CPS series	Compass Optical Passive Modules

LGX Compatible Modules

ATX Part Number	Description
LGX Compatible Series	LGX compatible Optical Passive Modules

HDM / HDS / HSM™ Field Hardened Modules

ATX Part Number	Description
HDM Series	HDM Field Hardened Optical Passive Modules
HDS Series	HDS Field Hardened Optical Passive Modules
HSM Series	HSM Field Hardened Optical Passive Modules

Optical Jumpers and Pads

ATX Part Number	Description
IAJ series	Attenuated Optical Jumpers
IOJ series	Optical Jumpers
PAD series	Optical Attenuators

While there are no direct replacements for the affected products, ATX is happy to discuss your digital optics requirements.

Attachments:

A spreadsheet containing a full list of all affected product SKUs is appended to this notice. [ATX Optical Passives MD SKU List](#)

Global Services & Support

Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Technical Support to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Toll Free: 866.YOUR.ATX (866.968.7289) USA & Canada only – Select Option 1

Tel: +1 289.204.7800

Email: support@atx.com

Web: www.atx.com

As always, please contact your ATX Sales and or Support primes for additional information.

ATX would like to thank you in advance for your understanding and continued support.

Purchase Orders

Email: orders@atx.com