



Product Advisory

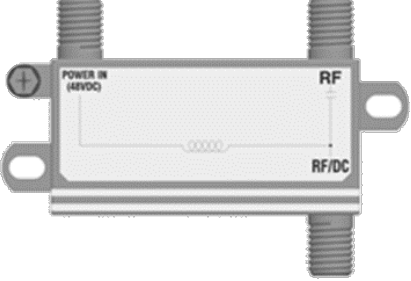
Date: August 1, 2024
Product: GigaXtend 1.8GHz RF Amplifier Mains Power Pack Kit
Reason: New Product Release and Manufacture Discontinue (MD) Notification of the GigaXtend 1.2GHz RF Amplifier Mains Power Pack Kit

ATX is pleased to announce an improvement to our 1.8GHz Amplifier and Node portfolio with the introduction of the GigaXtend 1.8GHz RF Amplifier Mains Power Pack Kit. Whether moving to 1.8GHz plant now, or simply want to prepare the network for this move in the future, operators can now utilize the 1.8GHz RF Amplifier Mains Power Kit in scenarios where only local utility power of 100-240VAC is available.

With the launch of GigaXtend 1.8GHz RF Amplifier Mains Power Pack Kit, we are announcing the Manufacture Discontinue (MD) for the legacy GigaXtend 1.2GHz RF Amplifier Mains Power Pack Kit. The reference to LE in the product name was also removed due to the fact that the 1.8GHz RF Amplifier Mains Power Pack Kit can be used with all ATX RF Amplifier and Node models.

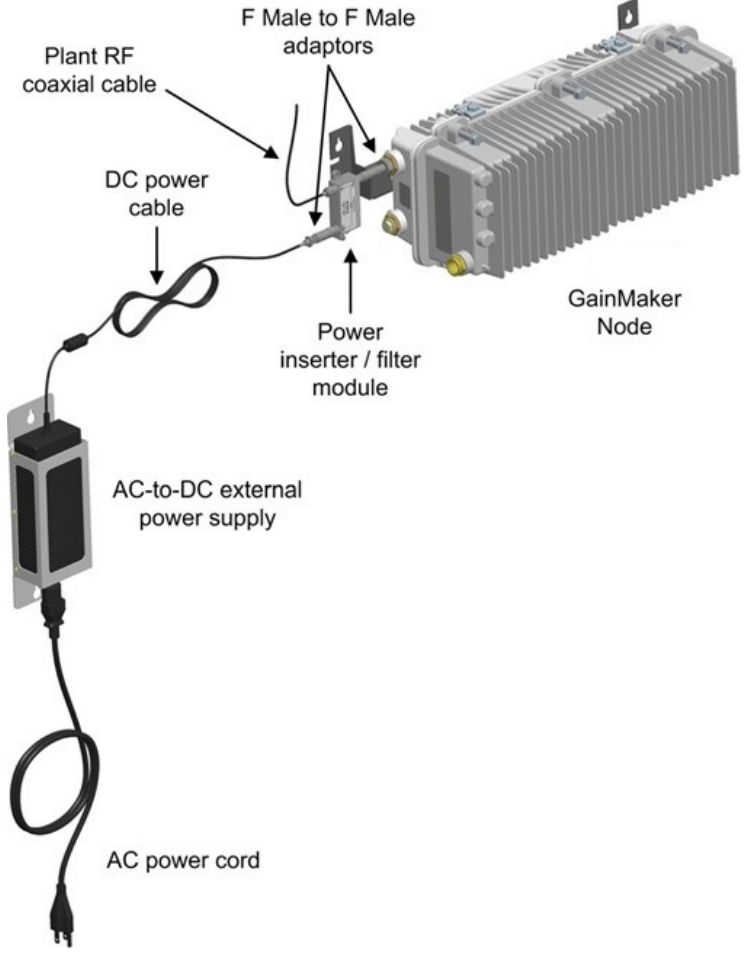
This notice also serves to inform ATX customers that the 1.8GHz RF Amplifier Mains Power Pack Kit will replace the previous 1.2GHz RF Amplifier Mains Power Pack Kit. The only difference between these two kits is the power inserter. The 1.8GHz RF Amplifier Mains Power Kit includes a power inserter that will pass up to 1.8GHz allowing its use with 1.8GHz, 1.2GHz as well as 1.0GHz and below amplifiers and nodes.

New GigaXtend 1.8GHz RF Amplifier Mains Power Pack Kit Offering

Description	ATX Internal Product SKU	Bandwidth	Component
Power Inserter (New with the 1.8GHz RF Amplifier Mains Power Pack Kit)	69-10025-001	1.8GHz	
GigaXtend RF Amplifier Wall Mount Bracket	70-10032-01	N/A	
External Power Supply	69-10005-001	N/A	
External Power Supply Bracket	70-10033-01	N/A	
Connector, RF, F-Type, Male to Male	15-02-10012	N/A	

Discontinued products are indicated in the table below, along with the replacements. See the Lifecycle Milestones table for last buy date.

Products Included in this Bulletin

Discontinued SKU	Replacement SKU	Notes	GigaXtend RF Amplifier Power Inserter
GAGMLE-PWRKIT-1.2G	G8GM-PWRKIT-1.8G	The new 1.8GHz Power Kit supports GigaXtend 1.2GHz Amplifiers and 1.8GHz Amplifiers and Node	 <p>The diagram illustrates the power inserter setup for a GainMaker Node. It shows an AC power cord connected to an AC-to-DC external power supply. A DC power cable then connects the power supply to a Power inserter / filter module. This module is connected to the GainMaker Node via F Male to F Male adaptors. A Plant RF coaxial cable is also shown connected to the GainMaker Node.</p>

Product-Specific Lifecycle Information

While we strive to follow the ATX Product Hardware and Software Lifecycle Support Policy (see last page), in this instance component and supply issues may constrain these dates on a SKU-by-SKU basis. ATX will sell any remaining stock quantity and satisfy the last-time buy period to the best of our ability. We also suggested the best alternative options that are not discontinued, where such options exist. The table below includes general lifecycle milestones with associated dates.

Lifecycle Milestones

Milestone	Definition	Date
Initial Lifecycle Announcement	Communication date announcing start of MD and the end-of-life process	August 1, 2024
End-of-Sale (EOS)	Last day on which affected product SKUs in this communication can be ordered from ATX. ATX Care will continue to support technical repair or replacement of affected products still under warranty per terms covered at time of sale.	January 31, 2025
End-of-Service-Life (EOSL)	Date of the end of all non-warranty support, repair and replacement (excluding any Extended Warranty or SLA)	January 31, 2028

ATX Product Hardware and Software Lifecycle Support Policy

Lifecycle	Software	Hardware
Active	<ul style="list-style-type: none"> • Software generally available (GA) for deployment • Standard Warranty terms apply for 90 days • ATX Care Support Plan required thereafter • Corrective content via Maintenance releases 	<ul style="list-style-type: none"> • Hardware currently manufactured and available for order • Standard Warranty and ATX Care terms apply
Inactive (Software) or MD – Manufacture Discontinued	<ul style="list-style-type: none"> • Targeted corrective content (Outage, BC) with ATX Care 	<ul style="list-style-type: none"> • Not available for new deployments and expansions • Customer-specific exceptions considered based on MPSA
Retired (Software) or EOL – End of Life (Hardware)	<ul style="list-style-type: none"> • No corrective content available • Emergency Recovery only (no RCA) with ATX Care Support Plan • No Security patching 	<ul style="list-style-type: none"> • ATX no longer supports the advanced replacement of hardware in instances where existing stock is exhausted but MAY provide a best-effort repair service
EOSL – End-of-Service-Life	<ul style="list-style-type: none"> • ATX no longer supports the product 	<ul style="list-style-type: none"> • ATX no longer supports hardware — certain hardware may be removed from software releases

Note: Customer and contract-specific terms and conditions may apply that supersede the above policy intervals.

Global Services & Support

Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Toll Free: 866.YOUR.ATX (866.968.7289) USA & Canada only – Select Option 1

Tel: +1 289.204.7800

Email: support@atx.com

Web: www.atx.com

As always, please contact your ATX Sales and/or support primes for additional information.

ATX would like to thank you in advance for your understanding and continued support.

Purchase Orders

Email: orders@atx.com