



Product Advisory

Date: February 1, 2025
Product: GigaXtend 204MHz Digital Return Solution
Reason: Manufacture Discontinue (MD) Notification

ATX formally announces the Manufacture Discontinue (MD) and End-of-Life (EOL) Notification of the GigaXtend® 204MHz Digital Return Solution, which includes a receiver and a transmitter. Due to component shortages, minimal sales volumes and declining demand, ATX is no longer able to support new sales of the GigaXtend 204MHz Digital Return Solution products listed in this notice beyond August 1, 2025. This communication is to serve as an official notice regarding the start of the MD and EOL process for the products listed in this notice.

Product-Specific Lifecycle Information

While we strive to follow the ATX Product Hardware and Software Lifecycle Support Policy (see last page), in this instance, component and supply issues may constrain these dates on a SKU-by-SKU basis. ATX will sell any remaining stock quantity and satisfy the last-time buy period to the best of our ability. The table below includes general lifecycle milestones with associated dates.

Lifecycle Milestones

Milestone	Definition	Date
Lifecycle Announcement	Communication date announcing start of MD and the end-of-life process	February 1, 2025
End-of-Sale (EOS)	Last day on which affected product SKUs in this communication can be ordered from ATX. ATX Care will continue to support technical repair or replacement of affected products still under warranty per terms covered at time of sale.	August 1, 2025
End-of-Service-Life (EOSL)	Date of the end of all non-warranty support, repair and replacement (excluding any Extended Warranty or SLA)	July 31, 2027

Products included in this Bulletin

SKUs affected by this notice include:

Product Line	Discontinued SKU	Description	Suggested Replacement SKU
GigaXtend Digital Return Solution	GS7K-DRX-204	PRISMA XD DIGITAL RETURN RECEIVER, 204 MHz	None
GigaXtend Digital Return Solution	GS7K-DRT-2:1-204	GS7000 2:1 DIGITAL RETURN TX, 204 MHz	None

ATX Product Hardware and Software Lifecycle Support Policy

Lifecycle	Software	Hardware
Active	<ul style="list-style-type: none"> • Software generally available (GA) for deployment • Standard Warranty terms apply for 90 days • ATX Care Support Plan required thereafter • Corrective content via Maintenance releases 	<ul style="list-style-type: none"> • Hardware currently manufactured and available for order • Standard Warranty and ATX Care terms apply
Inactive (Software) or MD – Manufacture Discontinued	<ul style="list-style-type: none"> • Targeted corrective content (Outage, BC) with ATX Care 	<ul style="list-style-type: none"> • Not available for new deployments and expansions • Customer-specific exceptions considered based on MPSA
Retired (Software) or EOL – End of Life (Hardware)	<ul style="list-style-type: none"> • No corrective content available • Emergency Recovery only (no RCA) with ATX Care Support Plan • No Security patching 	<ul style="list-style-type: none"> • ATX no longer supports the advanced replacement of hardware in instances where existing stock is exhausted but MAY provide a best-effort repair service
EOSL – End-of-Service-Life	<ul style="list-style-type: none"> • ATX no longer supports the product 	<ul style="list-style-type: none"> • ATX no longer supports hardware — certain hardware may be removed from software releases

Note: Customer and contract-specific terms and conditions may apply that supersede the above policy intervals.

Global Services & Support

Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Toll Free: 866.YOUR.ATX (866.968.7289) USA & Canada only – Select Option 1

Tel: +1 289.204.7800

Email: support@atx.com

Web: www.atx.com

As always, please contact your ATX Sales and/or support primes for additional information.

ATX would like to thank you in advance for your understanding and continued support.

Purchase Orders

Email: orders@atx.com