# **Product Advisory**

Date:July 22, 2022Product:MAXNET Actives and OthersReason:Manufacture Discontinue (MD) Notification

ATX formally announces this Manufacture Discontinue (MD) and End-of-Life (EOL) Notification for its MAXNET Actives product line as well as other affected products. Due to minimal sales volumes and a series of components being declared end-of-life by the manufacturers, ATX is no longer able to support new sales of this product beyond the dates shown below. The purpose of this communication is to serve as an official notice regarding the start of the MD and EOL process for MAXNET Actives and other products listed below.

#### **Product Specific Lifecycle Information**

While we strive to follow the ATX Product Hardware and Software Lifecycle Support Policy (see last page), in this instance component and supply issues for the MAXNET Actives (and other products listed) mandate that general MD and EOL support intervals be constrained. As a result, the table below includes lifecycle milestones with associated dates specific to the product.

### **Lifecycle Milestones**

Milestone	Definition	Date
Lifecycle Announcement	Communication date announcing start of MD and the end-of-life process	August 1, 2022
End-of-Sale Date	Last day on which affected product SKUs in this communication can be ordered from ATX. ATX Care will continue to support technical repair or replacement of affected products still under warranty per terms covered at time of sale.	January 1, 2023
End-of-Service-Life Date	Date of the end of all non-warranty support, repair and replacement (excluding any Extended Warranty or SLA)	August 1, 2025

## Products Included in this Bulletin

SKUs affected by this notice include:

ATX Part Number	Description	Suggested Alternate
MN1.5	1.5 RU 19" horizontal chassis and power jumper	N/A
MN5BA	5 RU 19" vertical POWER/ACTIVE chassis, front mount w/ 2 cable bars	N-C20HYB or MP3BA
MN5BAR	5 RU 19" vertical remote powered active chassis with cable bars	N-C20HYB or MP3BA
MN5EA	5 RU 19" vertical chassis, front mount with cable mgmt. ears	N-C20HYB or MP3*A
MN5TA	5 RU 19" vertical active chassis with cable management ears	N-C20HYB or MP3TA
MNAC110	110VAC to 24V, 3.6A Diode or'd Redundant Power Supply	N-MVUVAC-N or MPAC-110
MNAC110CM	110VAC to 24V, 3.6A power supply with current monitor	N-MVUVAC-N or MPAC-110
MNAC220	220VAC to 24V, 3.6A Diode or'd available (Consult PCI Factory)	N-MVUVAC-N or MPAC-220
MNAC220CM	220VAC to 24V DC, 3.6A power supply with current monitor	N-MVUVAC-N or MPAC-220
MNDABF	Dual A/B switch, F connectors	N-MRFSM2-F or MPRFA/BF
MNDC	-48VDC to 24V, 3.6A True Load Sharing Redundant Power Supply	N-MV48DC or MPDC
MNDCCM	-48VDC to 24V, 3.6A power supply with current monitor	N-MV48DC or MPDC
MNRSF	RF Detector / Switch, F connectors	N-MRFSM2-F or MPRFA/BF
MNRSLF	RF Detector / Switch, F connectors	N-MRFSM2-F or MPRFA/BF
MPFANA-1	Custom replacement fan for MAXNET II receivers and power supplies	MPFANA
N-ACC-AP-M*	25pc,1"PADS,5 each, various values	N-ACC-AP-*
N-C08HNB-NR	8-pos chassis, 2 RU, Non-Recessed, black	N-C08HNB
N-C08HNB-R	8-pos reverse chassis, 2 RU, black	N-C08HNB
N-C20N2Y	SignalOn passive to active upgrade kit	N-C20VYB
N-MCF1214M0H	2way x12dB TP, 4way w 20dB TP, 0dB def, F, 1.2G	Contact ATX
N-MDPXF3L	Diplex 42/54MHz, F	N-MDPXF3LH
N-MPF12	2:1 plain, F	N-MPF32
N-MPF14	4:1 plain, F	N-MPF24
N-MRFSM1-F	RF Switch, F	N-MRFSM2-F
N-MRFSM1-FH	1.218GHz RF Switch, F	N-MRFSM2-FH
QMN1000-18GP/F	1G, 18dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF20FA or QMP1000-21GPF
QMN1000-22GP/F	1G, 22dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-28GPF
QMN1000-25GP/F	1G, 25dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-28GPF

ATX Part Number	Description	Suggested Alternate
QMN200-22/F	200M, 22dB, Si PP, Low Current, F conn., 20dB i/o TPs	N-MAF30FA or mn2
QMN200-28L/F	200M, 28dB, Si PP, Low Current, F conn., 20dB i/o TPs	N-MAF30FA or mn2
QMN21000-30GP/F	1G, 30 dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-31GPF
QMN21000-34GP/F	1G, 34 dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-34GPF
QMN21000-41PH/F	1.218GHz, 41dB GaAn, F connectors	N-MAF30FA or QMP1218-44PF
QMN2870-30GP/F	870 M, 30 dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-31GPF
QMN2870-34GP/F	870 M, 34 dB, GaAs PD, F connectors, 20dB i/o TPs	N-MAF30FA or QMP1000-34GPF
QMN2F1000-30GPF	1G, 30dB, Plugin Ctrl, F, 20dB TPs	N-MAF30FA or QMP1000-31GPF
QMN2F1000-34GPF	1G, 34dB, Plugin Ctrl, F, 20dB TPs	N-MAF30FA or QMP1000-34GPF
QMN2F1000-42PH/F	1.218GHz, 41dB GaAn, F connectors	N-MAF30FA or QMP1218-44PF
QPAIR1000-17G/AC	ROHS 5/6 1000M/17/GP/AC	QPAIR1000-23GPH/AC
QPAIR1000-19GPH/AC	ROHS 5/6 1000M/19/GDH/AC	QPAIR1000-23GPH/AC
QPAIR1000-23GP/48	ROHS 5/6 1000M/23/GD/48	QPAIR1000-23GPH/AC
QPAIR1000-23GP/AC	ROHS 5/6 1000M/23/GD/AC	QPAIR1000-23GPH/AC
QPAIR1000-23GPH/48	ROHS 5/6 1000M/23/GDH/AC	QPAIR1000-23GPH/AC
QRFB1000-17G/4/AC	1000M/17DB/GPP/4/AC	QRFB1000-23GP/4/AC
QRFB1000-19GP/4/48	1000M/19DBGPD/4/48	QRFB1000-23GP/4/48
QRFB1000-19GP/4/AC	1000M/19DB/GPD/4/AC	QRFB1000-23GP/4/AC
QRFP481M	Replacement DC Power Supply	N/A
QRFPAC1M	Replacement AC Power Supply	N/A
QDAXU1000-33CGP2W	1GHz 33dB, Cascaded GaAs Power Doubled, 2-Way with 22DB Return path	QDAXU1000-35CGP2W
QDAXU1000-38CGP2W	1GHz 38dB, Cascaded GaAs Power Doubled, 2-Way with 22DB Return path	QDAXU1000-40CGP2W

## ATX Product Hardware and Software Lifecycle Support Policy

Lifecycle	Software	Hardware
Active	<ul> <li>Software generally available (GA) for deployment</li> <li>Standard Warranty terms apply for 90 days</li> <li>ATX Care Support Plan required thereafter</li> <li>Corrective content via Maintenance releases</li> </ul>	<ul> <li>Hardware currently manufactured and available for order</li> <li>Standard Warranty and ATX Care terms apply</li> </ul>
Inactive (Software) or MD – Manufacture Discontinued	Targeted corrective content (Outage, BC) with ATX Care	<ul> <li>Not available for new deployments and expansions</li> <li>Customer-specific exceptions considered based on MPSA</li> </ul>
Retired (Software) or EOL – End of Life (Hardware)	<ul> <li>No corrective content available</li> <li>Emergency Recovery only (no RCA) with ATX Care Support Plan</li> <li>No Security patching</li> </ul>	<ul> <li>ATX no longer supports advanced replacement of hardware in instances where existing stock is exhausted but MAY provide a best effort repair service</li> </ul>
EOSL – End-of-Service-Life	ATX no longer supports the product	ATX no longer supports hardware — certain hardware may be removed from software releases

Note that customer and contract specific terms and conditions may apply that supersede the above policy intervals.

## Global Services & Support

### **Contact ATX Networks**

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

Toll Free: 866.YOUR.ATX (866.968.7289) USA & Canada only – Select Option 1 Tel: +1 289.204.7800 Email: <u>support@atx.com</u> Web: <u>www.atx.com</u>

As always, please contact your ATX Sales and or support primes for additional information.

ATX would like to thank you in advance for your understanding and continued support.

Purchase Orders Email: orders@atx.com