



Product Advisory

Date: March 11, 2025
Product: GigaXtend XS Series 2GHz Taps and Passives
Reason: Product Paint Color Transition

ATX Networks is transitioning the paint color of GigaXtend® 2GHz Taps and Passives from gray to blue throughout 2025. This update is intended to improve field identification, making it easier to distinguish 2GHz (Blue) units from 1.2GHz (Gray) units, particularly in aerial plant installations where labels may be difficult to read from the ground.

During the transition, some shipments may include a mix of gray and blue units as existing inventory is phased out. This change is purely cosmetic — the blue paint offers the same high quality and durability as the gray, with no impact on product performance. Each box will contain units of only one color (blue or gray).

If you have any questions regarding this transition, please contact your ATX Networks representative.

Thank you for your continued trust in ATX Networks.

Global Services & Support

Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

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